



1. PRE VISIT

Scheduling & Appointment Management

- Standby Lists
- Patient Recall
- Two-way texting and SMS campaigns: SPOCK

Online Features

- Online Scheduling
- Appointment Reminders
- Intake Forms
- Documentation Management

Reception

- Eligibility Checks
- Appointment Reminders
- Patient Check-In (Mobile, iPad Kiosk)
- Parking lot Patient Check-in
- Referral Provider Management

2. DURING VISIT

EHR Features

- Universal Medical Records
- Chart Prep
- Clinical Notes
- Documentation Management
- Alerts & Notifications
- Referral Notes & Letters
- E-fax
- Patient Responsibility Estimator
- Virtual Visits / Telemedicine
- Labs
- ePrescribe
- JOSH AI for Ambient Listening and Clinical Documentation

Compounding Area

- Vial Labels
- Shipping Stickers
- USP 797 Compliance
- Biologics Management
- Immunotherapy Cost Estimator
- Extract Orders
- Vial Mixing

Shot Room/Infusion

- QR Code Check-In
- Countdown Timer
- Immunotherapy Funnel Tracking

Allergy Diagnostics

- Skin Testing (Prick, ID, Patch)
- Food Allergy Testing Challenges
- Integrated Devices
- Lab Integration

3. POST VISIT

Omni-Channel Communication

- SMS, Secure Chat, Email, Patient Portal Messaging
- Appointment Management

Additional Features

- Patient Engagement
- Bill Pay
- Remote Patient Monitoring
- Apple Health Kit
- Master Patient Search
- Documentation Management
- Lab Integration
- Direct Messaging

4. MEDICAL BILLING SERVICES

- Eligibility
- Coding
- Charge Posting
- Claims Statusing
- A/R Follow-Ups
- Payment Posting
- Denial Management
- Prior Authorizations
- Patient Statements
- Patient Calls

5. PRACTICE ADMINISTRATION

- Credentialing
- User Access Management
- Practice Management (PM) Software
- Contracted Fee Schedules
- Comprehensive Reports (Medical Billing, Appointments, Financial Reports, Patient Marketing, Inventory)
- Employee Timesheets
- Quality Programs
- Population Health Management Dashboard

6. INVENTORY MANAGEMENT

- Streamlined tracking of supplies & inventory
- Online Ordering

7. ARTEMIS MARKETPLACE

- Over 100+ integrations

